FlexNet Manager Suite 2017 R1

Known Issues

FlexNet Manager Suite 2017 R1

The following is the list of known issues for FlexNet Manager Suite 2017 R1:

Known issues in release 2017 R1 that are resolved in release 2017 R2

Severity	Component (s)	Summary	Master Issue Number	Workaround
1	Import	Virtual Machines may not link to the correct ESX host when moved between hosts	IOJ-1772693	
1	Import	A Microsoft Office 365 user license allocation may fail if a Compliance user is linked to multiple imported users	IOJ-1818616	
1	Software Assets	An unexpected error may occur when downloading or searching the Recommended License Changes.	IOJ-1834503	
1	WebUI	Red bar error may occur when looking at the license tab of User properties	IOJ-1828039	
1	WebUI infrastructure	Some grids may time out when loading data if the grid contains custom properties	IOJ-1818226	
1		The blacklisted serial numbers list in Flexnet Manager Suite cloud may affect other cloud customers, computer inventory matching.	IOJ-1832221	
2	Import	Inventory import fails when no value is returned for Number of Sessions	IOJ-1812061	
2	Import	Inventory importer application lock wait timeout cannot be extended beyond 1 hour	IOJ-1822752	
2	Software Assets	Intermittent license reconciliation performance issue with multi-product licenses	IOJ-1780231	
2	Software Assets	A publisher specific reconcile may fail with a FK_SoftwareLicenseProcessorPointsData_ComplianceComputer constraint violation	IOJ-1798966	
2	Software Assets	Performing a reconcile may deadlock processing bundle installations	IOJ-1800100	
2	WebUI	License exemptions may not work from within the license consumption tab, when saving an exemption from bulk allocations.	IOJ-1818387	
2		The importer may fail, when an application installed on a computer is also is run remotely via AppV	IOJ-1812156	
3	Business Adapter	Data appearing in an assets custom fields, is not displayed after saving.	IOJ-1832018	Add discovery device for vCenter if does not exist already.

3	Discovery	No ability to disable ICMP while performing discovery	IOJ-1809141	Open Discovered device properties and Click on Advanced tab. Select "This device is a virtualization host or management server." From the drop down select VMWare vCenter Server option and save. Go Discovery and Inventory Rules. Edit the action for VMWare vCenter inventory and Select discovery and inventory option and use known discovered devices. (make sure you disable Network scan option for discovery). Now beacon should collect inventory data from VMWare using known discovery information.
3	Hardware Assets	Red bar error in the WebUI when rendering links to multiple objects have NULL values.	IOJ-1810196	
3	Import	A Microsoft SCCM 2012 import may fail when importing a large volume of file evidence	IOJ-1709183	
3	Import	IBM PVU consumption may be incorrectly increased when a full import and PVU reconcile are run concurrently	IOJ-1829095	
3	SAP integration	Newly added dependent SAP systems in Beacon cannot refresh in the SAP systemlandscape in FNMS web UI	IOJ-1824133	Add the SAP systems in web UI
3	Software Assets	Error opening licenses which are linked to a product but have no primary application	IOJ-1774436	
3	Specialist Integrations	XenDesktop/EdgeSight database import fails when using the recommended 3 database configuration (Logging, Monitoring and Site databases)	IOJ-1812780	
3		ServiceNow exporter utility may send REST requests bigger than 10 MB, which ServiceNow will reject.	IOJ-1824911	

22 issues

Known issues in release 2017 R1 that are resolved in release 2017 R3

Severity	Component (s)	Summary	Master Issue Number	Workaround
1	Database	Business Importer is slow when processing 400,000 assets into FlexNet Manager Suite	IOJ-1840174	
1	Import	Inventory importer may fail when Microsoft System Center Configuration Manager (SCCM) has long values for recently used MSIs	IOJ-1845249	
1	Inventory	Oracle inventory fails when large XML data is generated with error 'internal error: Huge input lookup'	IOJ-1809740	
1	SAP integration	The FlexNet Manager for SAP SAPReader may display an Out of memory error.	IOJ-1845485	
1		Importer fails to merge ESX servers from multiple sources with different UUID endianness	IOJ-1841976	
		Discovery file resolver may fail with constraint violation when SQL or Hyper-V discovery is	IOJ-	Delete the extra Type="<sometype>" records in the disco file for the

2	Discovery	enabled but inventory is disabled	1757850	same <sometype> for the TaskStatus.
2	Import	The inventory importer may perform poorly when creating application instance users.	IOJ-1831693	
2	Import	Oracle VM Hosts are not imported when there is only Oracle VM Manager inventory	IOJ-1767552	
2	Inventory	In XenApp, if BrowserName and PublishedName are different, Usages information may be missing	IOJ-1831577	
2	Inventory Beacon	Imports using an excel spreadsheet in .xls format do not work after Microsoft security updates have been applied	IOJ-1847711	https://blogs.msdn.microsoft.com/dataaccesstechnologies/2017/10/18/unexpected-error-from-external-database-driver-1-microsoft-jet-database-engine-after-applying-october-security-updates/
2	Security	Obsolete encryption methods (DES and 3DES), for backwards compatibility, should be removed.	IOJ-1826750	
2	Software Assets	The values 'Raw installations' and 'Consumed entitlements' may not match on a license.	IOJ-1846712	
2	Software Assets	Computers may be incorrectly marked as 'Covered by Related Product' when allocated to multiple multi-product licenses	IOJ-1846727	
2	Software Assets	Inconsistent consumption values between Compliance page vs Consumption page overall number, on a User License when certain user status is 'Retired'	IOJ-1828139	
2	Software Assets	Consumed count in License card is not scoped to current user	IOJ-1765452	
2	WebUI	VMware Inventory data may not be scoped to what an operator has access to	IOJ-1815732	
2	WebUI	Cannot search for subnets and sites in the "Subnets" page	IOJ-1832909	
2		For multi-tenant systems, license reconciliation deadlocks can occur when multiple tenants alter hardware and software details	IOJ-1828282	
2		Delete an exchange rate OR Role does not have any protection against Cross Site Request Forgery	IOJ-1838401	
3	Business Adapter	Poor performance when importing assets using the Business Importer	IOJ-1846152	
3	Database	Not all drop down list items may be added when a new custom property is created	IOJ-1839926	
3	Installer	Migration tool "ConfigureSystem" is slow processing purchase records after migration to 2017 R1	IOJ-1832143	
3	Purchases	Unable to link more than 2,100 purchases to a license	IOJ-1829814	
3	SAP integration	Some of the dependent SAP systems cannot be synchronized in SAP Admin Module system	IOJ-1842304	
3	Software Assets	Clustered Software on Clusters in ADDM v11.x is not retrieved	IOJ-1838464	

3	WebUI	Product Summary page fails to load when the browser language is set to German (DE)	IOJ-1846505
3	WebUI	Exporting the License/Inventory Device History Tab, the description column contains blank values.	IOJ-1805158
3	WebUI	The Description column for the 'Review to Accept Changes for Asset' is blank when exported	IOJ-1835975
3	WebUI infrastructure	Custom categories do not appear after upgrading FlexNet Manager Platform 9.2 to 2017 R1	IOJ-1842141
3		File evidence reader is performing poorly. Occurs on the DeleteFromImportedInstalledFileEvidence step	IOJ-1842291
3		System usage should not be considered when determining if Spatial option is used in an Oracle instance	IOJ-1842547
3		The Last login details in the All Accounts grid, are inaccurate for FlexNet Manager Suite cloud	IOJ-1827958

32 issues

Known issues in release 2017 R1 that are resolved in release 2018 R1

Severity	Component (s)	Summary	Master Issue Number	Workaround
1	Business Adapter	The categoryID property on the device object is not available in the Business Importer	IOJ-1856184	
1	Import	Inventory importer may fail if there are 2 cluster groups with the same name	IOJ-1856189	
1	Import	Incorrect computer matching and asset update may occur, when the wrong computer is linked to an asset that is deleted from inventory	IOJ-1853561	
1	SAP integration	SAP Inventory Agent may fail with an exception: "Index and length must refer to a location within the string"	IOJ-1857499	
1	WebUI	Performing a bulk update on licenses may remove data in custom fields.	IOJ-1857291	
1	WebUI	Custom properties using drop-down list could be clear when using multi-edit	IOJ-1852471	
2	Agent	Unnecessary high-frequency PVU inventory uploads may be triggered by variations in system clock speed	IOJ-1852613	
2	Agent	Problem with Agent-based Oracle inventory where Oracle home path is using a symbolic link	IOJ-1840569	

2	Purchases	Running the 'Entitlement Position History for a License' report, results in a 403 Error.	IOJ-1753925	There is no workaround
2	Remote execution	Beacon Engine crashes while collecting VMware inventory from large number of ESX servers or VMs.	IOJ-1847944	
2	Software Assets	IBM RVU license consumption is not displayed in the All Licenses page	IOJ-1831811	
2	Software Assets	Error displayed on filtering or sorting 'Recommended change' column in Recommend License Changes grid	IOJ-1737692	No workaround available
2	WebUI infrastructure	License alerts for unknown users don't clear even when the condition no longer exists	IOJ-1839127	A workaround is available. Please contact Flexera support for further information.
2		The Vulnerability Intelligence Manager tool does not support Microsoft's Transport Layer Security (TLS) protocol 1.2	IOJ-1804275	No workaround available
3	Import	Compliance import may fail with the error "Nullable object must have a value."	IOJ-1860969	
3	Language Pack	French Web UI: Retired or Disposed Asset Inventory > the page description is too long	IOJ-1771137	
3	Language Pack	French Web UI > License Properties: the "Set Compliance status manually" label is wrapped to the second line while there's enough space to accommodate the text	IOJ-1811384	
3	Purchases	The Purchase Order One-Off Upload does not import the Publisher field value if the publisher does not exist in FlexNet Manager Suite	IOJ-1756897	The issue occurs if the publisher does not exist. Adding the publisher manually and then starting the Purchase Order One-Off Upload will ensure that the Publisher Field is populated.
3	WebUI	Filtering for certain words like 'linked', 'allocated', 'unallocated' in license and application history screens does not output the correct result	IOJ-1824242	No workaround available
3	WebUI infrastructure	The filter "Doesn’t contain" shows some strange behavior on the History tabs	IOJ-1770355	
3	Software Assets	'Recommended Change' column values are blank when exporting the 'Recommended License Changes' as a .csv .pdf .rtf or Excel file	IOJ-1727212	
3		Red bar error displayed when generating CAL Usage inventory for access evidence	IOJ-1862333	
3		German Web UI: Asset Properties page > Documents tab > "Physical location" (Physischer Standort" is cut-off, the ending "t" is not visible.	IOJ-1769794	

23 issues

Known issues in release 2017 R1 that are resolved in release 2018 R2

Severity	Component	Summary	Master Issue	Workaround

	(s)		Number	
1	Hardware Assets	Some assets cannot be linked to an inventory device	IOJ-1864895	The asset can be linked if you add the link from the asset record rather than the inventory record. Open the asset from 'All assets' page, then set the 'Linked inventory device' field.
1	SAP Integration	SAP GUID is truncated by staging monitor since 2016R1	IOJ-1882494	
1	Contracts	Linked Assets and Licenses may be deleted from a Contract when saving Contract properties	IOJ-1865851	No workaround
1	Import	ActiveDirectory writers fail if information from one domain is imported from multiple sources	IOJ-1824740	A workaround is available. Please contact Flexera support for further information.
1		Removing an application which is linked to a license that has upgrade /downgrade rights can cause the license to fail to open	IOJ-1878688	
2	Operators, rights and roles	Edit icon incorrectly displays when the 'Rename an existing role' option for a Role is restricted	IOJ-1733057	No Workaround
2	Beacon engine, Inventory Beacon, Security	ActiveDirectoryImport.exe is called by BeaconEngine.exe using plain text passwords in command line	IOJ-1864172	Schedule AD import using MS task scheduler and specify domain account to query AD data for the MS schedule task. This way password would not be exposed as it will use user specified to run schedule task. I know it is not ideal but at least workaround to collect data.
2	Inventory	Locally-installed FlexNet inventory agent does not support inventory of Oracle 12c pluggable databases	IOJ-1754077	On-premises customers may apply FlexNet Manager Suite Hotfix 2018R1-02, which includes the repair of this issue. This is available from the Product and License Center (accessible through the Customer Community portal, with login required). Customers using a cloud implementation may ask their Flexera Support representative to request that their FlexNet inventory agent maximum version is increased to 13.0.1 (or later). Alternatively, you can use remote oracle inventory (direct oracle inventory) and specify each pluggable database as separate SID /Service in the TNSNames files on the beacon to collect data from each pluggable database along with instance.
2	SAP Integration	SAPReader Fails to Import With Error 'Violation of UNIQUE KEY constraint 'UQ_SAPActivityCheckWorkTime'	IOJ-1779956	
2	Software Assets	IBM Information Server: Development VMs consuming 'Production' license	IOJ-1764318	
2	Agent	On SuSE 12 SP2 and later, installation of FlexNet inventory agent fails when ndtask.service cannot start	IOJ-1845450	On-premises customers may apply FlexNet Manager Suite Hotfix 2018R1-02, which includes the repair of this issue. This is available from the Product and License Center (accessible through the Customer Community portal, with login required). Customers using a cloud implementation may ask their Flexera Support representative to request that their FlexNet inventory agent maximum version is increased to 13.0.1 (or later). Alternatively, after installing inventory agent, run the following commands as root /bin/systemctl daemon-reload /etc/init.d/ndtask start /etc/init.d/mgsusageag start This workaround remains operational if the device is rebooted.
2	Inventory	Inaccurate license consumption for Oracle Compression Advisor option after option fails	IOJ-1874887	When Oracle table compression tool is executed but fails, make sure no temporary compressed tables are left on the server.

2	Inventory	Incorrect core factor used for Itanium processor purchased before Dec 1, 2010	IOJ-1844320	Workaround: Modify the points on the machine
2	Inventory	Oracle 11g and later: Real Application Testing should not be calculating Installation/Usage based on SQL tuning set	IOJ-1842842	
2	Inventory, Software Assets	Oracle EBS should be cleaned as a part of Stale Oracle Cleanup	IOJ-1836717	
2	Inventory	Environment variables cannot be entered to include file path scan	IOJ-1723893	
2	Inventory	SQL Tuning Set causes Real Application Testing and Oracle Tuning Pack to be marked as installed	IOJ-1724376	
2	Operators, rights and roles	View Only Operator receives "problem 403 unauthorized" error when accessing Oracle Instances	IOJ-1764278	No workaround for user with view only permission. Change permissions from view only to modify, to access the page
2	Resolvers and Importers	Oracle licenseable options from OEM instance for remote instances left unmanaged in IM	IOJ-1827746	
2	Resolvers and Importers	Renamed windows device does not update following inventory import	IOJ-1759887	Delete the old computer records from All Inventory page. It will clean this computer from the Inventory database. Next inventory will create a new computer with a new computer name.
2	ServiceNow	Compliance and Business imports fail when FlexNet Manager Suite is waiting for a ServiceNow export to complete	IOJ-1816129	
2	Software Assets	Oracle options enabled by OEM with different version would not consume	IOJ-1885962	
2	Software Assets	Unused Oracle Options consume if no Database Instances are reported	IOJ-1847984	
2	Software Assets	Unable to Save when multi-editing Inventory devices or Assets Status are different values	IOJ-1748348	If appropriate: edit each individual inventory device standalone and not using the multi edit function for the devices that produce the error. The field values that need to match to currently use multi-edit for Assets is (Status) and for Inventory Devices are (Computer Status, Compliance Status, Roles)
2	Resolvers and Importers	AD import may fail if AD includes CNF replication conflicts	IOJ-1737107	
2		Error when expanding the 'License - Has maintenance' section in the 'License and Maintenance Expiry' page	IOJ-1871171	
2		SCCM reader does not import domains where the domain flat name exists in another source	IOJ-1870174	

2		Upgrading FlexNet inventory agent on CentOS / Oracle Linux 7.4 fails when earlier version does not support custom paths	IOJ-1869700	On-premises customers may apply FlexNet Manager Suite Hotfix 2018R1-02, which includes the repair of this issue. This is available from the Product and License Center (accessible through the Customer Community portal, with login required). Customers using a cloud implementation may ask their Flexera Support representative to request that their FlexNet inventory agent maximum version is increased to 13.0.1 (or later). Alternatively, attempting to upgrade the agent a second time can succeed. This repeated attempt is only available with third-party deployment tools -- a self-upgrade is not attempted for a second time.
2		Oracle Server Worksheet does not exclude non-licenseable installations	IOJ-1818015	
3	Inventory	On macOS, installation of FlexNet inventory agent fails because MGSFT_RUN_CONFIGURE is not found	IOJ-1873202	On-premises customers may apply FlexNet Manager Suite Hotfix 2018R1-02, which includes the repair of this issue. This is available from the Product and License Center (accessible through the Customer Community portal, with login required). Customers using a cloud implementation may ask their Flexera Support representative to request that their FlexNet inventory agent maximum version is increased to 13.0.1 (or later).
3	Inventory Beacon	If LastKnownActivityTime is not set, beacon status update does not update it	IOJ-1700807	
3	Reports	Cognos does not authenticate using https	IOJ-1759941	
3	WebUI	For non-mandatory field validation errors, the tab with the error is not highlighted	IOJ-1712211	No workaround available
3	Inventory	OracleLMSAuditEvidence has incorrect value for the 'Total logical cores' column	IOJ-1860143	
3	Agent	Agent random inventory schedule is insufficiently random	IOJ-1836604	On-premises customers may apply FlexNet Manager Suite Hotfix 2018R1-02, which includes the repair of this issue. This is available from the Product and License Center (accessible through the Customer Community portal, with login required). Customers using a cloud implementation may ask their Flexera Support representative to request that their FlexNet inventory agent maximum version is increased to 13.0.1 (or later). Alternatively: 1. Change the scheduled event somehow (e.g. alter the start within time slightly) 2. Reapply the schedule on each device in a staggered way The method necessary to reapply the devices in a staggered way depends on whether their scripting mechanism waits for each device's command to complete before starting the next one: - If it waits (runs the devices sequantially), include a "sleep 1" into (or between) each device command. - If it doesn't wait (runs each device in parallel), include into each device command (before applying the schedule/policy) a command something like sleep `hostname | cksum | awk '{print $1 % 60}'` which will cause each device to sleep for a random number of seconds between 0 and 60 before applying its policy, and thus you should get around 60 different randomized results. Of course you can use a number larger than 60 to get more randomness if you are happy for the script to take longer to complete.
3	Discovery	Sites displayed in the Subnets page are not sorted	IOJ-1719453	No workaround
3	Import	Timeout occurring on GetAppV5UserAccess function (SMS installer evidence adapter)	IOJ-1818825	
3	ServiceNow	An asset or application deleted in FNMS may not get deleted in ServiceNow.	IOJ-1778392	

3	ServiceNow	FlexNet Manager Suite does not show correct export status	IOJ-1764212	
3	Software Assets	Oracle LMS audit evidence export should not include ignored devices	IOJ-1806425	
3	WebUI	'Status' filter cannot be removed from the "Rule Execution Details" page	IOJ-1851934	Clear the Status filter that appears on the top left corner of the grid
3	WebUI infrastructure	In IE11, some strings in a drop-down box are longer than the width of the drop-down box	IOJ-1715775	Use the 'Advanced filter' editor instead.
3	Import	Compliance import may take an inordinately long time at ApplicationAlerts and EvidenceAlerts	IOJ-1827137	
3		Oracle instance properties shows incorrect 'Last inventory date'	IOJ-1869873	
3		Large native inventory files fail to upload from the Beacon in complex network environments	IOJ-1865807	

45 issues

Known issues in release 2017 R1 that are resolved in release 2019 R1

Severity	Component (s)	Summary	Master Issue Number	Workaround
1	Database	Upgrade and downgrade rights may exclude validly licensed applications when multiple applications from the same product family are manually linked to a license	IOJ-1907170	
1	Database	Upgrade and downgrade rights may be removed from a license when an attached application is moved to a different Product family	IOJ-1907168	
1	Import	ADDM import failure when multiple CPU or Hardware Evidence records exist for a single Host	IOJ-1908014	
1	Import	Active Directory fails to import user data if user with same name and domain already exists in the Inventory database	IOJ-1877178	Workaround for the bug can be tried by Support members as mentioned in the comment section.
1	Import	Points based licenses over consume when multiple installations on one virtual machine	IOJ-1907160	
1	Inventory, Inventory Beacon	Beacon fails to download policy due to duplicate in Key column of BeaconTargetSite	IOJ-1910506	
	SAP		IOJ-	

1	Integration	SAP Simulation may time out when performed on a large volume of roles	1907791	
1	Software Assets	Upgrade and downgrade rights are lost and cannot be defined on a license after all applications are disassociated	IOJ-1907452	
1	Software Assets	Multi-edit of licenses may result in the loss of Points rule set association	IOJ-1905701	
1	Software Assets	License upgrade and downgrade rights are lost when unrelated applications are deleted	IOJ-1903791	No
1	Software Assets	An upgrade to FlexNet Manager Suite 2016 may result in Licenses losing their upgrade and downgrade rights settings	IOJ-1904017	
1	Adapter Currency, Software Assets	Imported PVU points from ILMT does not consider primary/supplementary while consuming license.	IOJ-1879362	Only workaround at this stage, use FNMS to calculate sub-capacity
1	Software Assets	Covers number of VM use right is not working correctly device and processor license type	IOJ-1811429	
1	Software Assets	Processor Points license may provide incorrect license consumption count	IOJ-1895712	There is no workaround
1	Software Assets	Incorrect consumption count is displayed for Microsoft Server Processor license	IOJ-1894940	None
1	Software Assets	Additional applications are added to license when they share the same version weight	IOJ-1849233	
1		Deleting an application which is manually associated with a license removes upgrade and downgrade rights and causes error when trying to edit license	IOJ-1909109	
1		Licenses using the Upgrade until option may not contain expected applications when application release date is unavailable	IOJ-1895583	No known workaround.
2	Agent	Inventory agent may hang if oracle database is not in healthy state	IOJ-1910504	Fix the Oracle database to execute queries successfully.
2	Database	Adding and removing applications from license may fail	IOJ-1904014	
2	Import	Hosts belonging to different clusters with the same name sometimes appear under the incorrect cluster	IOJ-1889441	Rename the cluster name to keep them unique.
2	Inventory	Obsolete Oracle instances may not be automatically cleaned if duplicate record exists in Flexera Inventory database	IOJ-1894188	In the SQL database, manually delete the computer which is linked to the old instance record using the DeleteComputer stored procedure. OR Delete compliance computer through All Inventory page that will clean up the stale records from IM and next inventory collection will bring back.
2	Purchases	Unable to process a purchase and apply entitlement to license of the same scoped group using scoped operator	IOJ-1816936	
2	Software Assets	License reconcile may not reset license consumption when contributing product is removed from a license	IOJ-1907205	Create a temporary license for a product that is removed from the existing license and run reconcile to move the consumptions to a temporary license, now delete the license temporary license if not required.
	Specialist	Powershell based adapters can insert data into FNMS that exceeds the	IOJ-	If possible please modify the usernames such that they are less than or equal to 64 characters

2	Integrations	defined column length	1894888	in length.
2	WebUI	Multi-edit would not let user to select empty value for a drop down customer property	IOJ-1903253	Remove the BLANK value from the drop-down custom property values.
2	Beacon engine	FlexNet Beacon may not serve policy to inventory agent when IBM PVU mode is enabled	IOJ-1778559	Run the following SQL on Compliance database to update the targetting from by name to IP. Declare @targetID int; Select @targetID = beacontargetID from BeaconTarget where Name = 'All devices consuming IBM PVU points' if exists (select BeaconTargetID from BeaconTargetPropertyValue where BeaconTargetID = @targetID and KeyName = 'BTargetingTargetingRules') update BeaconTargetPropertyValue set Value = 1 where BeaconTargetID = @targetID and KeyName = 'BTargetingTargetingRules' else insert into BeaconTargetPropertyValue (BeaconTargetID, KeyName, Value, TenantID) Values (@targetID, 'BTargetingTargetingRules', 1, 1)
2		When installing FNMS in an environment with SQL Server Availability Groups, PowerShell fails with a SQL connection timeout	IOJ-1896760	Remove the failover IP from DNS for each of the affected environments
2		Inventory import performance may be poor when importing (CAL) Client Access License from SCCM servers	IOJ-1902833	
3	Inventory	Inventory which is not from an OEM server can sometimes set InventorySource=OEM	IOJ-1907588	
3	ServiceNow	FlexNet Manager Suite does not consider a potential ServiceNow instance change when exporting differential data	IOJ-1835633	
3	WebUI	A red bar error may appear when clicking on 'Move Maintenance and entitlements'	IOJ-1810303	No workaround
3	Reports	IBM PVU License Consumption Report Excludes Devices That Are Not Inventoried by FNMS or ILMT	IOJ-1828556	
3		Solaris host would not consume points if global zone inventory is missing	IOJ-1836012	

34 issues

Unresolved issues in release 2017 R1

Severity	Component(s)	Summary	Master Issue Number	Workaround
2	Agent	Attempting to downgrade the installed version of FlexNet inventory agent with third-party tools leaves the agent non-functional	IOJ-1809619	Re-install by running the MSI or installing the new version again restores the files.
2	Agent	FlexNet inventory agent reports discovered Oracle listener, based on hostname rather than bound network interface controller DNS name	IOJ-1740259	
2	Activity Log and System tasks,	Manually submitting as task "POlineImport" to batch scheduler may cause the	IOJ-	

	Batch Scheduling	System Tasks page to fail	1744350	
2	Batch Scheduling	Batch scheduler fails when two accounts are used to separate FlexNet Manager Suite operation from data collection services	IOJ-1728113	
2	Batch Scheduling	Pending tasks are not transferred to the message queue when upgrading FlexNet Manager Suite	IOJ-1725527	
2	Batch Scheduling	Unable to schedule remote receives using child batch server	IOJ-1737873	
2	Beacon engine	Beacon reports no policy if agent is installed on the beacon	IOJ-1741388	
2	Business Adapter	Performing a repeated Business Import of .csv files may result in a crash	IOJ-1738442	
2	Business Adapter	Business Importer SAPSystem import crashes when landscape information is missing	IOJ-1738054	
2	Business Adapter	Business Importer incorrectly requires SAP field 'FastManageSoftSAPTransactionProfileObject' which is actually a custom property	IOJ-1739106	
2	Business Adapter	Business Importer may truncate a long SAP role name without displaying an error	IOJ-1739470	Limiting the role name to 32 characters.
2	Business Adapter	The Business Importer password is shown in plain text in the simulation UI if the import source is ODBC	IOJ-1739487	
2	Business Adapter	Business importer makes use of the deprecated field “LicenseQuantity” in calculations	IOJ-1740921	
2	Business Adapter	Inventory beacon expects business adapter file name and import type name to be same	IOJ-1666793	
2	Business Adapter	The schema.ini file is deleted when a Business Import is run to import data from a text file	IOJ-1737437	I went into the xml file and made the highlighted [JT: added Delimiter="None" attribute, and added ;FMT=Delimited(None)] in the connection string) adjustments. After that is does not matter where I run the adaptor the scheme.ini is not deleted. <Import Type="CSV" Delimiter="None" Name="Purchase" Template="" Enabled="False" ConnectionString="Provider=Microsoft.Jet.OLEDB.4.0;Data Source=C:\PJM\SAP;Extended Properties='text;HDR=Yes;FMT=Delimited(None)'" Query="select * from [Flex.txt]" FileName="C:\PJM\SAP\Flex.txt" UsePhysicalTable="True" /> AFAIK, changing the attribute stops MGSBI from deleting the file, and the ConnectionString change stops the BAS from inferring it.
2	Contracts	A scoped operator may receive an error when searching for contracts	IOJ-1724716	
2	Contracts	Reports: "Payment Schedule Details by Month" generates improper data when multiple value is selected on "Payment schedule type" Dropdown	IOJ-1739808	
2	Database	After upgrading FlexNet Manager Suite, new multiple Primary inventory data sources have been added	IOJ-1738872	
2	Database	Upgrading from FlexNet Manager Platform 9.2 to FlexNet Manager Suite, the error message "Not all objects are owned by dbo" may be encountered during	IOJ-	

		the database migration step.	1761482	
2	Discovery, Inventory	No error is reported when an Oracle listener is discovered, but no Oracle service.	IOJ-1731930	
2	Discovery	Oracle RAC servers in 'Discovered Devices' may have an IP address = Localhost (127.0.0.1) which results in no Oracle discovery	IOJ-1725445	
2	Enterprise	Child nodes displayed when searching in Corporate units, category, location & cost centres	IOJ-1740934	
2	FNMEA integration	FlexNet Manager Suite and FlexNet Manager for Engineering Applications use different DataExport folders.	IOJ-1716390	
2	FNMEA integration	FNM-EA 15.5 Patch9 data push fails importer with errors.	IOJ-1741594	
2	Hardware Assets	The overridden value for a computer hardware will be saved to the inventoried section if the inventoried value is blank	IOJ-1715227	
2	Hardware Assets	When bulk creating assets from inventory, after configuring "Duplicate Serial Number" on a portion of the devices and saving the changes, any remaining machines are not created as an Asset	IOJ-1719624	
2	Import	License properties card and entitlement licensed counts are different when entitlements are taken by upgrade	IOJ-1715001	
2	Import	The 'Synchronize assigned user with calculated user' check box on Inventory tab under system settings, does not work	IOJ-1716880	
2	Import	ADDM staging tool truncation causes duplicate key values	IOJ-1895733	Expand the column length by running the following query with required length for ClusterType ALTER TABLE Cluster_ci ALTER ClusterType nvarchar (<LengthNumber>)
2	Import	Altiris reader should obtain the serial number from more reliable source table	IOJ-1883135	
2	Import	Inventory upload status is not displayed in 'Last 5 uploads' for data imported through a Beacon.	IOJ-1758549	
2	Import	The logic used for matching and reconciling domains does not handle multiple identical qualified names with different flatnames	IOJ-1739123	
2	Import	Defect in ILMT import can result in no installation records for some machines	IOJ-1728890	
2	Import, Purchases	Import may fail in entitlement processing and license reconcile if purchases have extremely large quantities	IOJ-1722974	
2	Import	Data Warehouse export does not cater for enterprise groups with '/' embedded in level names.	IOJ-1724226	
2	Import	The Oracle Instance user would not be updated, when a generated ExternalID is same, but the user is changed	IOJ-1736564	
2	Import	System Task list shows incorrect number of ignored devices due to FNMP license limit	IOJ-1758988	

2	Import	Performance when calculating Virtual Machine configuration relationships needs to improve	IOJ-1753828	No known workaround.
2	Installer	Authentication is not set properly in IIS, when using the German language pack	IOJ-1666476	
2	Installer	Silent installations of FlexNet Manager Suite may not install the required VC++ redistributable libraries	IOJ-1754262	The VC++ redistributable libraries are installed when the application server is installed via setup.exe.
2	Inventory	An unhandled error occurs when searching for a Beacon in the 'Assign Subnets' to a beacon fly-out - 'Unassigned Subnets' page	IOJ-1666496	
2	Inventory	IP Address of ESX servers is blank when using vCenter Inventory	IOJ-1660808	
2	Inventory	Opening an Inventory Device Properties for a computer throws an exception when getting the inventory source connection name	IOJ-1715168	
2	Inventory	Discovered Device properties page may not display Oracle evidence if linked to a duplicate Computer record	IOJ-1745955	
2	Inventory	Error when downloading 'Oracle LMS audit evidence in zip archive' from Oracle instance page when FNMS collation is different than master database collation.	IOJ-1743200	
2	Inventory	Red error bar on Subnets and Beacons pages when the Beacon is configured with itself as a parent	IOJ-1743094	
2	Inventory	A red bar error occurs when expanding a grouped row in the Active Inventory page	IOJ-1737948	
2	Inventory	VMware cluster inventory doesn't report both affine host group and anti-affine host group	IOJ-1740350	
2	Inventory	The Oracle LMS permission script needs to be updated to grant access to plugable databases	IOJ-1733040	
2	Inventory	Oracle DB Inventory fails if any of the discovered services include +ASM in the name	IOJ-1730590	
2	Inventory	Zero Touch inventory may leave a SSH session open on AIX devices	IOJ-1728352	
2	Inventory	For Oracle 9i on Microsoft Windows, installed agent running as sysdba fails to collect Oracle inventory	IOJ-1766929	run ndtrack.exe -t machine as windows or domain user with ora_dba group memebership This can be done by creating MS task scheduler to execute ndtrack.exe -t machine at the specified scheduled time OR Use remote oracle inventory using inventory beacon.
2	Inventory	Issues parsing listener.ora by ndtrack causes incorrect listener names to be discovered during local Oracle discovery. Refer to KB 000020621	IOJ-1754713	
2	Inventory	A RemoteDevice does not show 'Virtual Desktop Templates' if VDI usage does not exist	IOJ-1719989	
2	Inventory	Usage reporting is inaccurate for machines that are suspended for days - for example, a weekend	IOJ-1719198	

2	Inventory	Oracle Inventory files showed incorrect options being installed if there are two or more instances	IOJ-1741737	
2	Inventory Beacon	Business Importer ComplianceUpload does not find package if package name has minus sign	IOJ-1714884	
2	Inventory Beacon	Switching a Beacon from self hosted to IIS with credentials, any managed devices will be orphaned	IOJ-1701834	
2	Inventory Beacon	Computers with multiple network adapters (multiple IPs) will not match correctly to targets, can't enable usage when adopted	IOJ-1701829	Use the "machine with names like" filter to target devices with multiple active network adapters, to enable and disable usage.
2	Inventory Beacon	Basic authentication cannot be used on Beacons as the URL does not support the \ character	IOJ-1701803	
2	Inventory Beacon	Unhandled exception while saving a change in the beacon UI when user does not have write permissions to the applicationHost.config file	IOJ-1906522	Give users who work with the beacon write permissions to the applicationHost.config file or run the Beacon UI with elevated privileges.
2	Inventory Beacon	Scheduled tasks on the Beacon are disabled if the Beacon UI is left open, with an upgrade dialog open.	IOJ-1730936	
2	Inventory Beacon	BeaconPolicy generation is re-setting disabled subnets to enabled despite have been disabled	IOJ-1719365	
2	Inventory Beacon	Child beacon unable to download beacon policy from parent beacon (cloud)	IOJ-1742928	Applies to FNMS-cloud only as by default on-prem FNMS installation does not do policy /packages signing. Delete or Rename the CertificateFile entry under the following registry key on the Child Beacon: HLKM\SOFTWARE\Wow6432Node\ManageSoft Corp\ManageSoft\Compliance\CurrentVersion\
2	Inventory Beacon, WebUI	Unable to clear beacon alerts via web UI	IOJ-1732658	
2	Operators, rights and roles	An error is displayed when searching for applications and the operator does not have access rights to Applications	IOJ-1717339	
2	Operators, rights and roles	Operators with 'Modify an existing application' set to Deny are presented with options to Create a license and Change status, for an application	IOJ-1717342	
2	Operators, rights and roles	Operators with 'Vendors' = 'Read only', should only have read only access to the Vendor field in a Purchase	IOJ-1714869	
2	Operators, rights and roles	Operators with "Allocate licenses to end-users or computers" set to Deny, may still allocate computers or Users.	IOJ-1714846	
2	Operators, rights and roles	Operators with "List Software Licenses" set to Disallow or Deny results in an 'Unexpected error' after login	IOJ-1714785	
2	Operators, rights and roles	The Email and Job title fields, in the Accounts page, are not being recognized as updated in order to enable the Save button	IOJ-1714964	
2	Operators, rights and roles	Administrator unable to clear category restriction if it has been set previously and saved	IOJ-1744610	
2	Operators, rights and roles	When the 'list device' access right is removed from a role, Device licenses are displayed with consumption = 0	IOJ-1738488	
2	Operators, rights and roles	Operators with restricted "Create new licenses from purchased entitlements" right can process Purchases	IOJ-1733071	

2	Operators, rights and roles	User accounts can view the Users tab, under System Settings, despite having the 'Configure user properties' option set to Deny	IOJ-1733701	
2	Operators, rights and roles	Operators with "List devices" set, continue to receive the hyperlink for devices - which then produces and error when selected	IOJ-1732980	
2	Operators, rights and roles	Deleting an operator results in deletion of custom views created by that operator	IOJ-1723105	
2	Operators, rights and roles	An account without role can be disabled, but it cannot be enabled	IOJ-1739702	
2	Operators, rights and roles	Logging in to a tenant with an expired license shows permissions error instead of license error	IOJ-1735107	No Workaround
2	Operators, rights and roles	A redbar error is displayed when filtering on Last Login in All Accounts page	IOJ-1740863	
2	Operators, rights and roles, Web API	The License Reconcile control cannot be managed using Roles	IOJ-1741892	
2	Operators, rights and roles	The 'Locations' and 'Cost Centers' pages may not display any data, despite the operator having the appropriate enterprise group access right.	IOJ-1718831	
2	Operators, rights and roles	Unable to Edit Asset Without Permission 'Create a new hardware asset'	IOJ-1851016	
2	Purchases	In 'Unprocessed Purchases', the Process button is enabled when purchases of different type are selected.	IOJ-1666678	
2	Purchases	An error occurs when setting an out of range value in the Request Number field of the Ownership tab, and save the Purchase.	IOJ-1715930	
2	Purchases	Unhandled exception happens when setting an out of range string in the Invoice Number and saving the Purchase Order	IOJ-1715927	
2	Purchases	When a license is deleted, the processed purchases do not rollback to the unprocessed condition	IOJ-1802388	
2	Purchases	Total price is shown as 0.00 if UnitPriceRate ID is NULL and AutoCalculateTotal = 0	IOJ-1745738	
2	Purchases	Processing purchases with quantity greater than 2147483647 (2^31-1) will produce redbar error	IOJ-1745487	
2	Purchases	A red bar error occurs when expanding a grouped row in the All Payments page	IOJ-1737950	
2	Purchases	A "An item with the same key has already been added" error may be encountered when creating a Purchase with custom properties	IOJ-1726760	
2	Purchases	Opening the 'Licenses with Upcoming Payments' report, takes an excessive time to display	IOJ-1727113	
2	Purchases	A 'Nothing to decrypt' error may be encountered in EntitlementAutomation, when the MaintenanceDefinition contains a NULL value	IOJ-1720229	
		Overspent calculations may be incorrect should the quantity per unit value not	IOJ-	

2	Purchases	= 1, in the purchase order	1743456	
2	Reports	Cognos report 'Publishers at risk' displays US Dollar as currency even though other currency is made as default.	IOJ-1710490	
2	Reports	Reports that use license upgrade downgrade right properties is incorrect for bundles / multi product licenses	IOJ-1903957	
2	Reports	"IBM PVU License Consumption" report doesn't show "Exemption reason" for exemption by device role.	IOJ-1904129	
2	Reports	Custom report build will only show license consumption with allocations	IOJ-1780336	Allocate at least one device to display license into the report.
2	Reports	When saving a report, Anne is not sure if the action will overwrite or save a new copy	IOJ-1740524	
2	Reports	The number of returned results from a custom report changes with consecutive runs	IOJ-1727573	
2	Reports, WebUI infrastructure	Error occurs when a data series, in the report chart is clicked	IOJ-1754857	
2	Resolvers and Importers	An invalid character error is displayed when performing an AD import when the First or Last name of a User account contains a control character	IOJ-1662070	
2	Resolvers and Importers	Importing multiple application usage files may result in in a database deadlock when the files contain the same computer and user	IOJ-1701789	
2	SAP integration	The SAP systems tab is disabled in first launch of Beacon UI	IOJ-1718104	Close Beacon UI and relaunch, all buttons are enabled and SAP systems can be created
2	SAP integration	The 'Indirect Access' page cannot be loaded, in FlexNet Manager Suite for SAP Applications, for a landscape where the operator has optimization set to read only	IOJ-1718128	
2	SAP integration	When using Cognos reports with FlexNet Manager Suite for SAP Applications, the Consolidated user report is displaying incorrect values.	IOJ-1718119	
2	SAP integration	Performing a search in SAP, (Analysis Tools, Module Usage, Analysis Result) will produce the error 'A Problem Occurred.	IOJ-1808619	
2	SAP integration	Duplicate objects can be added to the transaction profile, for FlexNet Manager Suite for SAP Applications	IOJ-1729336	
2	SAP integration	While viewing SAP pages, the error "Cannot display your item" is displayed	IOJ-1740746	
2	Software Assets	License availability check from App-portal does not consider any scoping on the license.	IOJ-1713515	
2	Software Assets	Allocated device to OEM license may over consume if allocations consume license entitlements is selected	IOJ-1884923	Deselect allocations consume license entitlements and run reconcile again.
2	Software Assets	API error - 'Http 500' error when calling the GetSoftwareTitleClassificationCollection() web service method	IOJ-1745235	
2	Software Assets	Setting page filter to category in Installed Applications displays red bar error	IOJ-1744469	

2	Software Assets	Operators with restricted "Configure software asset properties" can view the License setting, under System Settings	IOJ-1733033
2	Software Assets	Operators with restricted "Allocate licenses to users or devices" can search and allocate Devices	IOJ-1733034
2	Software Assets	License simulation shows all hosts, pools and partitions as 'Is capped' = True	IOJ-1725705
2	Software Assets	Multiple licenses are marked as "In breach" for the same product, when only one license should be in this state	IOJ-1736562
2	Software Assets	The 'Used' count can be inconsistent between the Consumption tab and License grid	IOJ-1739363
2	Software Assets	The 'Licenses with Upcoming Payments' report fails with unexpected error for the operator without the 'List software license' right	IOJ-1767140
2	Software Assets	Asset setting, under System settings, should not display when restriction "Configure hardware asset properties" in Hardware Assets accordion of Role	IOJ-1741021
2	Software Assets	An error is encountered when editing an Oracle User in an Oracle EBS Application properties	IOJ-1720131
2	Software Assets	A failed license reconcile may leave consumption in an inconsistent state	IOJ-1720859
2	Software Assets	The All Licenses page incorrectly shows Used Count for Oracle Processor when subcapacity is applied	IOJ-1719702
2	Specialist Integrations	Remote User counts may be inflated when user acounts are member of built-in AD groups in multi-domain environments	IOJ-1747936
2	System settings	Sub Asset Synching on Category	IOJ-1907112
2	Vendors	Red bar error observed when deleting a Vendor linked as Publisher to Purchase Order.	IOJ-1740684
2	Web API	The API call GetCustomView, returns the User Name (DisplayName) field, not the sAMAccountName.	IOJ-1740509
2	WebUI	Performing a Simulation, manually adding Virtual Machines to a Host that is linked to a PVU license, may result in an error	IOJ-1717316
2	WebUI	Upgrading from FlexNet Manager Platform 9.2 does not update Alerts on Purchases, Licenses and Applications.	IOJ-1714638
2	WebUI	When changing the License Type of a license, the 'Automatically manage license priorities' does not update the license priority.	IOJ-1714600
2	WebUI	Operators cannot view roles when the Roles right set is 'List roles' = 'Allow'	IOJ-1714177
2	WebUI	Beacon properties cannot be updated should two Beacons have same name	IOJ-1712294
2	WebUI	Red bar error when allocating computers to Oracle Processor based licenses that are already linked to the license	IOJ-1922491

2	WebUI infrastructure	Inventory records cannot be edited should a Flexnet Manager Suite license count be exceeded. (On-Premises)	IOJ-1803112	
2	WebUI infrastructure	Red Bar error is displayed when editing an exchange rate in System Defaults page	IOJ-1740418	
2	WebUI infrastructure	Noticeable delay when loading License Keys columns containing more than 1500 records, or when the page grid is greater than 50, in the Consumption tab of License Properties	IOJ-1740389	
2	Inventory	FlexNet inventory agent may incorrectly count Oracle Universal Installer (OUI) packages which are located in a backup directory.	IOJ-1772298	
2	Inventory Beacon	A child inventory beacon does not download adoption and upgrade packages completely from the parent inventory beacon	IOJ-1742927	Workaround: OPTION 1: 1: On the parent beacon: Extract the attached "FNMS-64079_Beacon_AuthcodeWorkaround_0.1.9.zip" to a folder, such as the desktop. 2: Open a command prompt (or PS window) as administrator and change to the root folder where the files were extracted with cd "C:\users\myuser\desktop\FNMS-64079" 3: Use the following to run: PowerShell -ExecutionPolicy Unrestricted -File ".\Hotfixes\FNMS-64079_Beacon_AuthcodeWorkaround.ps1" 4: Wait 15 - 30 mins for the child beacons to re-attempt download. OPTION 2: Move child beacon to a parent beacon (by downloading another Configuration File without setting a Parent Beacon) to download packages. You can move it back to child again when required inventory agent package downloaded. OPTION 3: The complete Packages folder can be copied manually from Parent Beacon to Child Beacon, where the packages will be functional/usable but the alerts/errors will still be visible: C:\ProgramData\Flexera Software\Staging\Common\Packages\ OPTION 4: On the Parent Beacon only, copying the actual authenticode file from a cached folder and renaming it. This is time consuming, but will allow the Child Beacon to natively download all what it wants: 1: Open two Windows Explorer on the Parent Beacon and navigate to these two folders on each window: ProgramData\Flexera Software\Distribution\Cache\Common and ProgramData\Flexera Software\Staging\Common\Packages\Flexera\Adoption\LatestVersion Open each Agent flavor folder in the 2nd link and open the corresponding cached folder on the first link 2: Copy the authcode.cab file from the first link to second link, then rename it exactly like the file ending in metapkg.ndc.gz but using .cab instead of .gz. Example: Copy ProgramData\Flexera Software\Distribution\Cache\Common\Package_Flexera_Adoption_12.4.0_Rev1.0_FlexNet Inventory

				Agent_FlexNet Inventory Agent\authcode.cab TO ProgramData\Flexera Software\Staging\Common\Packages\Flexera\Adoption\12.4.0\Rev1.0\FlexNet Inventory Agent\FlexNet Inventory Agent_metapkg.ndc.cab 3: Do the same processes with the Inventory Beacon's upgrade package. Example: ProgramData\Flexera Software\Distribution\Cache\Common\Package_Flexera_Upgrade_12.4.0_Rev1.0_Flexera Inventory Beacon Upgrade_Flexera Inventory Beacon Upgrade\authcode.cab TO ProgramData\Flexera Software\Staging\Common\Packages\Flexera\Upgrade\12.4.0\Rev1.0\Flexera Inventory Beacon Upgrade\Flexera Inventory Beacon Upgrade_metapkg.ndc.cab 4:Restart the FlexNet Beacon Engine service on the Child Beacon and it should be able to download all files
2	Resolvers and Importers	Oracle VMs can report under the incorrect host when using a locally installed agent on Oracle VM Server	IOJ-1909714	
2	Software Assets	License consumption counts are inconsistent between the License Summary and all Licenses screens	IOJ-1741136	
2	Software Assets	IBM DB2 licenses consuming incorrectly over bundled licenses	IOJ-1882147	Use Allocations to allocate devices to bundle license.
2	WebUI infrastructure	Combobox in advanced filter is limited to 100 items	IOJ-1738785	
2		NDTrack - Oracle Inventory May Return Zero Users	IOJ-1925375	
2		Oracle License Breached with Option license does not match instance Even After Matching Option License	IOJ-1872110	
2		Active Directory import may fail if group was created while A.D data collection was in progress	IOJ-1850056	
2		Inventory resolver merge devices with same name	IOJ-1833214	1: Use computer domain registry key to keep both devices in separate domains 2: Machine ID can be used to override the actual host name on one of the devices Not recommended for servers running oracle
2		When creating a SCCM connection in the Beacon, the available database list is not displayed after supplying connection details	IOJ-1744618	
3	Activity Log and System tasks	'Connection type' filter values displayed on the system task grid is incorrect.	IOJ-1832671	
3	Agent	The Usage agent does not work when customer computer shutdown every night	IOJ-1902994	
3	Batch Scheduling	BatchProcessorTasks will fail when the server name is longer than 15 characters	IOJ-1752171	Update the following registry keys, and then perform a server reboot (it may be sufficient to restart the MSMQ service). $msmqkey = "HKLM:\SOFTWARE\Microsoft\MSMQ\Parameters" Log "Configuring '$msmqkey\IgnoreOSNameValidation'" New-ItemProperty -Path $msmqkey -Name "IgnoreOSNameValidation" -Value 1 -PropertyType DWord -ErrorAction Stop -Force \| Out-Null Log "Configuring '$msmqkey\IgnoreOSNameValidationForReceive'"

				New-ItemProperty -Path $msmqkey -Name "IgnoreOSNameValidationForReceive" -Value 1 -PropertyType DWord -ErrorAction Stop -Force | Out-Null
3	Beacon engine	A rule with “As soon as possible” setting, the 'Next scheduled run' time is displayed in UTC time.	IOJ-1722569	
3	Beacon UI	When creating a Beacon connection, the displayed adapters are not filtered by the selection server connection type.	IOJ-1831136	Keep trying until you find a combination that works.
3	Beacon UI	Beacon Scheduling Does Not Respect Daylight Savings Time Changes	IOJ-1817061	
3	Beacon UI	Loading a Beacon configuration file with an error does not provide useful troubleshooting information	IOJ-1754164	
3	Business Adapter	Business Importer import will fail with 'sql data type conversion error' for field 'termandconditiontype', when data only contains numeric values.	IOJ-1737702	
3	Business Adapter Studio	Business Adapter Studio may replace .csv file name with complex query text	IOJ-1757306	
3	ContentDev Update	Manual loading of the Content libraries (ARL, SKU & PURL) may fail when an import is occurring	IOJ-1773267	Do not perform a content import while a license reconciliation is in progress.
3	Hardware Assets	Lease end date is not updating on the main asset screen but is updated in the financial tab	IOJ-1759885	
3	Import	Licenses subject to true up should never be shown in breach	IOJ-1715217	
3	Import	Imports from SCCM may cause temp tables to grow quickly	IOJ-1759700	
3	Import	File evidences that only exist in x:\Windows folders in all the computers within the organization are not removed by SCCM adapter	IOJ-1753958	
3	Import	Inventory from deleted connections is considered when matching computer records	IOJ-1753394	
3	Import	The last inventory date of clusters are not updated	IOJ-1752966	Please consider host last inventory date in a cluster as cluster inventory date. Cluster information is reported by host, latest inventory from a host will be the inventory date for that cluster.
				To resolve this issue, the duplicate key has to be manually removed from the web.config file on the FlexNet Manager Suite presentation server. Warning: Making any changes to the web.config file will cause the AppPool to restart. Any active users that are currently using the Web UI may be interrupted and any long running processes such as reports will be aborted. It is recommended that this is done out of operation hours. Warning: Making changes to the web.config file can cause the WebUI to fail to start up and stop working. Before making any changes, ensure you have backed up the web.config file to another location.

3	Installer	"Cannot add duplicate key" for "aspnet:MaxHttpCollectionKeys" Error Dialog in IIS Manager is raised when editing the Configuration for FNMS Suite site	IOJ-1770496	To make this change: - Open notepad.exe in Administrator mode - Using notepad, Open the web.config file found in the WebUI folder of the Flexnet Manager Platform install folder (default location is "c:\Program Files (x86)\Flexera Software\FlexNet Manager Platform\WebUI") - Search for the lines that starts with '<add key="aspnet:MaxHttpCollectionKeys"'. This will be under the "<appSettings>" XML node. If more than one is found, remove the duplicate entry (the entire line). - Save the file and close notepad. It is recommended that after a change is made to the web.config file, a full IIS restart is made. To do this, either restart from IIS OR through command-line on the presentation server open a command prompt window in Administration mode and run type "iisreset /restart" (ignore quotes) and press enter. All sites hosted by your IIS instances will be restarted, so it is recommended that this is done outside of normal operation hours.
3	Installer	Multi-tenant database creation fails when attempting to use the same database for the IM and FNMP schemas	IOJ-1725619	
3	Installer	FlexNet Manager Suite installer incorrectly uses the term 'Batch Scheduling Server' for 'Batch Server'	IOJ-1753406	
3	Installer	Database connection was not updated when running InstallFNMS.ps1 with forceUpdateConfig	IOJ-1727165	
3	Inventory	XenDesktop needs Powershell 3.0 to perform discovery and inventory and throws exception when powershell 2.0 is installed	IOJ-1717409	
3	Inventory	Confusing field names for Audit Evidence and Date columns in the Oracle instances page	IOJ-1743711	
3	Language Pack	The Report Designer (Cognos) data model package name, in the Public Folders tab, is not translated to German, Japanese, and French	IOJ-1772771	
3	Purchases	Purchases processed manually from Unprocessed Purchases use a hardcoded 12 months expiry date rather than the date from the linked contract	IOJ-1700887	
3	Purchases	Maintenance checkbox is enabled by default, when a purchase is linked to a contract	IOJ-1847217	
3	Reports	Report Filters Changing After Saving	IOJ-1902947	
3	Reports	'User License Details' report page's flydown does not list all the user license types.	IOJ-1741049	
3	Reports	Incorrect Consumption for Compliance Trend Report When 'Include Costs' Option Selected	IOJ-1834533	
3	SAP	Error Creating SAP Admin Module When FNMS Has Stronger Password Requirements	IOJ-1927439	
		SAP Systems cannot get imported or syncd in the corresponding	IOJ-	

3	SAP integration	systemlandscape	1922320	
3	SAP integration	Performance improvements for SAP reports	IOJ-1742724	
3	Software Assets	Request to change 'Cover installs on virtual machines' to more user friendly expression	IOJ-1910544	
3	Software Assets	License consumption tab may not show VM consumption if VM pool has incorrect host	IOJ-1894269	Delete the host, VM pool is linked to and re-import, should fix the corrupt data.
3	Software Assets	Unexpected Error while creating a license with long license name.	IOJ-1887943	
3	Software Assets	SUSE Enterprise Linux (SLES) Not Classified as a Server OS	IOJ-1913948	
3	Software Assets	The "Available" field in custom report may show incorrect value	IOJ-1760767	
3	Software Assets	Wording of 'Allow sub-capacity licensing for sources other than approved IBM tools and FlexNet Manager Suite' option in License properties, is unclear	IOJ-1756121	
3	Software Assets	Unused Oracle options are being displayed in the Unlicensed Installations grid.	IOJ-1841763	
3	Specialist Integrations	Data Inputs> Last Imported data shows 0 for devices imported when the data is actually imported.	IOJ-1763249	
3	Specialist Integrations	ServiceNow import rejects assets with an incorrect date.	IOJ-1759651	
3	UX	In 'Product Summary' view, additional 'Product Name' filtering is resticted	IOJ-1753579	
3	WebUI	Fields are missing for "IBM UVU" licensing type on identification tab (Licensing Properties).	IOJ-1712400	
3	WebUI	Editing an Action does not save the new values when using Internet Explorer	IOJ-1711749	Use an alternative browser - not Internet Explorer
3	WebUI	Editing an Target does not save the new values when using Internet Explorer	IOJ-1711748	
3	WebUI	FlexNet Manager Suite will not open with a combination of .Net 4 and IIS 7.0	IOJ-1711159	The recommended solution is to install http://support.microsoft.com/kb/958854 "A hotfix rollup is available for IIS 7.0 to support the .NET Framework 4.0"
3	WebUI	Inconsistent data reflected in the Assigned User field of Asset in different views	IOJ-1877312	Import active directory data. This should bring UserName and SAMAccountName.
3	WebUI	Users scoped by corporate unit can no longer not see the corresponding location on Enterprise -> Corporate Units when the "Restore defaults" button is clicked.	IOJ-1850923	
3	WebUI	When Multiple Primary Products are Linked to a License, Drill-down From Product Summary to License Summary Shows No Results	IOJ-1815335	When multiple primary products are linked to a license, on license summary page choose Primary Product = "Multiple products"
3	WebUI	Bug: Hide Affinity Rules tab/view when DRS is disabled	IOJ-1806660	

3	WebUI	History for Consumed entitlements in Custom metric licenses are not displayed	IOJ-1926051	
3	WebUI	Dashboard Management Red error Bar - Widget "Licenses under-consumed by 5% or more" due to license Overall unit price hit arithmetic overflow	IOJ-1927224	
3	WebUI infrastructure	Time value may change depending on export format chosen. Exports .csv, . pdf, and .rtf use the local timezone, while .xlsx exports using the server timezone.	IOJ-1844886	
3	WebUI infrastructure	Saving Account Properties causes a red error bar after previously adding a new role	IOJ-1780811	Force a browser refresh of the page and the red error bar should no longer occur. May also need to start a new browser tab, or new browser window, or close all browsers, then start again.
3	WebUI infrastructure	Cannot configure FNMPDataWarehouse DB connection details from the user interface	IOJ-1735868	To update the connection details use the queries - this is for single tenant on-prem install. For updating both DB server and the DB name update ComplianceConnection set Server = '<servername>', DatabaseName='<dbname>' where SourceType='FNMPDataWarehouse' or For updating only the DB sever name update ComplianceConnection set Server = '<servername>' where SourceType='FNMPDataWarehouse' or For updating the DB name update ComplianceConnection set DatabaseName='<dbname>' where SourceType='FNMPDataWarehouse' Also in one more location in the registry needs to be updated in the location "HKLM\Software\Wow6432node\Managesoft Corp\Managesoft\Reporter\CurrentVersion" and update the connection string in the registry key "FNMPDWDatabaseConnectionString" Also need to update the references in the Cognos as well. This could be edited through Cognos administration (i.e. as a web admin in Cognos Connection/Administration).
3	Database	Performance issue when saving applications caused by calculation of application alerts	IOJ-1928571	
3	Inventory Beacon	Inventory beacon uninstall leaves behind some binaries	IOJ-1925874	Only impact when downgrading beacon version, required clean up of following files after uninstalling beacon # C:\Program Files (x86)\Flexera Software\Inventory Beacon\DotNet\bin # mgscmn.dll from C:\Windows\SysWOW64 (Applicable to standalone beacon)
3		Arithmetic overflow error converting expression to data type int may occur when changing the date filter on the Raw Software Usage view	IOJ-1921546	To work around this error set your browser's localization to match that of the compliance database.
3		Hardware data imported from SCCM and Data Platform is marked as duplicate instead of being merged	IOJ-1871958	Delete duplicate devices from inventory source, next import will automatically fix it.
3		Customers and Oracle need consistent exclusions of Oracle user accounts	IOJ-1867392	None
3		Cognos IIS configuration does not include custom error pages	IOJ-1849509	
				Summary: If a device has an empty hardware property (core, processors, etc) and a value is entered, the new value and the change event will not appear in the override

3	When entering override values into fields that are null, these values do not appear in any overrides report	IOJ-1917147	report (for example, the PVU override report). Workaround: When you change the value a second time, the updated override value will appear in the override report.
3	Cannot see where a report is in the folder structure when you search in the Reports Index	IOJ-1840730	
3	Unexpected Error page is displayed when creating an inventory device with an operator with restricted access.	IOJ-1832841	
3	'Category' column in Recommended License Changes grid represents 'Change Type' and should be renamed	IOJ-1759618	

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